



Simply Possible

OFFICIAL REQUEST FOR QUOTATION

Procurement Ref:IT18/10/23/352.....

People's Own Savings Bank (POSB) invites your company to make a firm offer for the installation of Branch Wi-Fi Internet for Ebanking Digital Corner and Customer onboarding to digital channels on 10 Main Service centres as follows.

ITEM DESCRIPTION		UNIT OF MEASURE	QUANTITY
Purchase Requisition for Branch Wi-Fi Internet for Ebanking Digital Corner and Customer onboarding to digital channels on the 10 Main Service centre branches. The internet will be separate from our networks to prevent cyber threat as this will be used on our customers mobile phones.		Each	30MB
Internet Access provider (IAP)	Tier 1 IAP		
Bandwidth Required	140MB		
Last Mile Connections	<ul style="list-style-type: none">• IAP should have their own Fibre connection to POSB Data center• 3rd part fibre connection from other services provider to POSB Data center for redundancy• DIA to be delivered via dual homed dark fibre diverse routes which connect to two different data centers		
International Gateway	A minimum of 4 uplinks to guarantee uptime of 99.99%		

Throughput	Local Zimbabwe content plus GGG traffic to be accessed at line speed at no extra cost		
National Architecture (to enhance POSB's internet access by offering full terrestrial redundancy)	<ul style="list-style-type: none"> • National Rings • Metro rings 		
Bandwidth contention	1:1 contention		
Gives access to POSB to Monitor from the IAP side	<ul style="list-style-type: none"> • Bandwidth allocation to POSB • Latency • Packet loss 		
Technical Support	24-hour NOC services Onsite Support Fault Escalation Process		
Agility and Flexibility	Flexible to work with POSB Engineers even outside working hours		
Indicate National/ International Round Trip Delay(msec)	<ul style="list-style-type: none"> • ZINX • Bulawayo • Johannesburg • US • London 		
Value Added services	<ul style="list-style-type: none"> • Edge Computing • Google Global cache Peering • Traffic Analysis Dashboard • Network Management and performance Reporting 		

Technical Expertise	CVs and certification of Technical support personnel		
Reference site	3 companies getting 140MB and Above		

YOU OFFER MUST CLEARLY STATE THE FOLLOWING:

- **The applicable currency – Bidders must submit their bids in USD and payment will be processed in Zwl using the willing buyer willing seller mid-rate prevailing on the date of payment processing.**
- Payment terms should be clearly stated and to be after delivery. POSB shall not consider demands for cash upfront unless an advance payment guarantee has been provided by the supplier.
- Validity period of quotation to be a minimum of 30 days.
- Bidders must state completion time/ delivery period from receipt of our official order.
- Value added tax must be clearly and separately quoted.

Bidders must also submit the following documents.

1. Bidders must attach CR14 certificate – list of directors.
 2. Bidders must attach proof of valid registration with the Procurement Regulatory Authority of Zimbabwe (PRAZ) in the form of a verifiable PRAZ certificate.
 3. Bidders must attach Value Added Tax Certificate
 4. Bidders must attach their valid ITF263 Tax clearance certificate.
 5. Bidders with outstanding orders past agreed delivery timeframes will not be considered.
- **Failure to comply with the terms and conditions set out in this RFQ will lead to automatic disqualification.**

SUBMISSION OF OFFERS/ QUOTATIONS

- Due to the COVID-19 restrictions, the bank will only be accepting electronic submissions forwarded by email. Bids must be endorsed with the above tender number and be sent only to the email address rfqs@posb.co.zw.
- **NB Offers not received by 10:00 hours on the closing date SHALL be treated as late tenders and will not be considered.**

Posted date	18/10/2023
Closing date	23/10/2023
Closing time	1000 hours